



P.O. Box 472188, Tulsa, OK 74147 USA 1-800-882-4629 Fax: 1-800-431-2711 E-mail: mail@imaxcorp.com

CUSTOMER E-CLAIM FORM

All claims must be made within 10 days after receipt of merchandise. No claims will be accepted after this time. Once shipments are accepted, damaged merchandise is the responsibility of the customer. Inspect all packages and report visible damage to the carrier upon acceptance. IMAX will not accept any freight claims 5 days after the receipt of merchandise.

Before filing for a claim please make sure all boxes are counted, opened and inspected to avoid multiple claims. This will help speed your claim process.

Please fill out this form completely so we can serve you better.

Customer Number						
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Invoice Number						
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Business Name: _____

Your Name: _____ Position: _____

Phone number you can be reached at: _____ Best time to call: _____

E-Mail Address: _____ Fax: _____

Please enter the items you have experienced problems with below:

Item Number	Qty.	Detailed Description of the Problem (Please Be Specific)

Please respond by: Phone E-Mail Fax